KORY FEATH

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SUMMARY

Mixed Methods UX Researcher with 2 years of experience leading impactful product research across the technology industry. Excels at uncovering user stories, triangulating with behavioral data, and sharing findings that drive product strategy.

EXPERIENCE

UX Researcher, Brave Software – Internship, Remote, CA

06/2022 - 10/2022

A startup privacy browser with features such as offline playlists, independent search, and AI assistant integration.

- Designed and executed the company's first generative research study mixing in-depth interviews with usability testing resulting in the creation of user-centered features and content strategy.
- Led cross-functional collaboration with designer, product management, and engineering to align research plans with feature goals.
- Built user empathy by driving research share-out sessions resulting in a user-centered content strategy.

User Experience Researcher, Google Stadia – Contract via Artech, Remote, CA

05/2021 - 07/2021

Conducted research on an unexplored user group to identify unmet needs and pain points to inform new product.

- Advanced stalled product in roadmap by collaborating with product managers, designers, researchers, and engineers to inform the research plan for desk research on a new user group.
- Identified common elements in unmet user needs across siloed cloud products and built alignment with key stakeholders resulting in cross-collaboration between products.

Associate User Researcher, Red Storm – Contract via Greene Resources, Cary, NC 08/2019 – 12/2019 A gaming studio where the UX Research lab conducts research on all of Ubisoft's VR and PC titles.

- Increased usability in 3 VR and PC games by designing usability tasks for play-tests and analyzing pain-points from user behavior resulting in informed design decisions.
- Led a concept test survey and analyzed data using ANOVA to determine optimal UI icons.
- Moderated in-lab usability tests, surveys, and focus groups.

Consumer Insights Researcher, NetEase Games, San Francisco, CA

01/2019 - 04/2019

An international gaming studio that conducts user research on titles across subsidiary studios.

- Led an international survey that uncovered user preferences resulting in buy-in for a field visit study.
- Drove understanding of user needs and built on survey findings by leading an ethnographic field research study including bringing key stakeholders for study sessions.
- Moderated in-lab usability tests and focus groups that informed design decisions for mobile product.

UX Research Assistant, Meta Reality Labs - Contract via Filter, Menlo Park, CA

07/2018 - 12/201

Assisted principal researchers conduct usability, human factors, contextual inquiry, and survey studies on VR.

- Determined the optimal VR prototype by designing and analyzing mixed-methods usability tests and triangulating with attitudinal survey data.
- Led and analyzed user behavior from a contextual inquiry study at Oculus Connect.

RESEARCH METHODS

In-depth Interviews, Usability Studies, Concept Testing, Surveys, Field Studies, Prototype Testing

EDUCATION

M.A., Research and Experimental Psychology, San Jose State University

Graduated 12/2023

• Led a factor analysis survey on 200+ technology workers using structural equation modeling to investigate whether reflective thinking styles predict motivated reasoning.

B.S., Cognitive Science, University of California Santa Cruz

Graduated 12/2016